

Shivangi Khargonekar

Design Strategist,
Service Designer

Toolkit & Certifications

Experiences

Contact Me

18418 Carlwyn Dr.
Castro Valley, CA 94546

415.290.5511
skhargonekar@gmail.com
<https://shivangikhargonekar.com>

Mural, Miro, Figma, Microsoft Office Suite, Adobe Photoshop, Slack, Trello, Basecamp, PowerBI, Jira

Certified Human Centered Design Practitioner, Luma Institute (2021)

Humana / Retail Experience Transformation Lead Design Strategist

MAY 2022 - PRESENT, SAN FRANCISCO, CA

Designing desirable, viable and feasible shopping experiences for Medicare Advantage, Medicaid and duals members

Humana / Digital Health & Analytics Lead Design Strategist, Sr PM, PM

JANUARY 2019 - MAY 2022, SAN FRANCISCO, CA

Creating digital strategies and designing desirable, viable and feasible clinical experiences for Medicare Advantage and Medicaid members

Deloitte-Doblin / Strategy Manager, Sr. Consultant, Consultant

JULY 2012 - AUGUST 2019, ATLANTA, GA & WASHINGTON, DC

Led strategy and experience design projects for federal health clients, including CMS, CDC, NIH and VA

SRA International / Strategy & Operations Analyst

MAY 2008 - AUGUST 2010, WASHINGTON, DC

Contributed to program evaluation and supported first response for the EPA

Studies

Emory University / MPH, Environmental Health & Epidemiology

AUGUST 2010 - MAY 2012, ATLANTA, GA

University of Michigan / BS, Environmental Health

AUGUST 2004 - MAY 2008, ANN ARBOR, MI

Extras

Raody Recipes / Founder & President

AUGUST 2018-PRESENT, SAN FRANCISCO, CA

Whole30 and gluten free food blogger, recipe developer, food photographer and author of debut cookbook *Mindful Indian Meals* (2021).

www.raodyrecipes.com, @raodyrecipes

Hatch International / Co-founder & Executive Director

JANUARY 2009-DECEMBER 2019, SAN FRANCISCO, CA

Non-profit social enterprise incubator; launched a biogas company in Madagascar.